Product Near-End-of-Life Notification

SocketModem® Cell Embedded GPRS Cellular Modems MTSMC-G2-xx Models Only

Replacement Models Available

Date: July 30, 2015

I. Summary

Due to the discontinuation of critical components and availability of newer models, the SocketModem Cell (MTSMC-G2-xx) models listed in this announcement are changing status from **Active** to **Near-End-of-Life (NEOL)**. It is recommended that customers transition to the suggested replacement models at their earliest convenience.

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or +(763) 785-3500, email us at sales@multitech.com or refer to www.multitech.com.

Important Note:
The products listed in this announcement use a 2G GSM/GPRS modem. Whilst there are several hundred GSM carriers globally, a small number have announced plans to sunset their GSM network, including one of the major North American carriers by approximately January 1st, 2017. Please consult your local carrier(s) and MultiTech sales representative for additional information and product options.

II. Part Numbers Impacted

NEOL Ordering Part #	UPC	Recommended Replacements SocketModem® Cell (LTE & HSPA+ Models)	UPC
MTSMC-G2.R1	789407352737	MTSMC-LAT1 MTSMC-H5	789407359279 789407354557
MTSMC-G2.R1-SP	789407352720	MTSMC-LAT1-SP MTSMC-H5-SP	789407359286 789407354540
MTSMC-G2-ED.R1	789407352751	MTSMC-LEU1 MTSMC-H5 MTSMC-G3-EU	789407359354 789407354557 789407356094
MTSMC-G2-ED.R1-SP	789407352744	MTSMC-LEU1-SP MTSMC-H5-SP MTSMC-G3-EU-SP	789407359361 789407354540 789407356100

NEOL Ordering Part #	UPC	Recommended Replacements SocketModem® Cell (LTE & HSPA+ Models)	UPC
MTSMC-G2-V.R1*	789407352690	MTSMC-LAT1	789407359279
		MTSMC-H5	789407354557
MTSMC-G2-V.R1-SP*	789407352683	MTSMC-LAT1-SP	789407359279
		MTSMC-H5-SP	789407354557
MTSMC-G2-V-ED.R1*	789407352713	MTSMC-LEU1	789407359354
		MTSMC-H5	789407354557
		MTSMC-G3-EU	789407356094
MTSMC-G2-V-ED.R1-SP*	789407352706	MTSMC-LEU1-SP	789407359361
		MTSMC-H5-SP	789407354540
		MTSMC-G3-EU-SP	789407356100

***MultiTech no longer offers SocketModem models with voice support. If you happen to be using these models as data only devices these recommended replacements are suitable replacements.

MTSMC-Lxxx, MTSMC-H5-xx and MTSMC-G3-xx models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

III. Key Dates
Availability of New Ordering Part Numbers: Available now
NEOL Date of Old Ordering Part Numbers: July 30, 2015
Last Time Buy Date: November 2, 2015
End-of-Life (EOL)/Last Time Ship Date: May 2, 2016

Last Time Buy Information
- By November 2, 2015, submit confirmed order quantities for guaranteed availability with a Non Cancellable, Non Returnable (NCNR) order of MTSMC-G2-xx products through May 2, 2016.
- MultiTech will be purchasing additional critical components for stocking inventory. These will be available on a first come, first serve basis with a confirmed purchase order that is received by November 2, 2015.

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.

IV. Stock Rotation
Stock rotation claims will be allowed for sixty (60) days <u>after</u> the product Last Time Ship date.

V. Warranty and Support
MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

VI. Suggested Action Plan:

To help facilitate the transition to one of the replacement models, we recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining MTSMC-G2-xx devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of embedded modems.
- Note that the current SocketModem Cell embedded modem (MTSMC-G2-xx) models are no longer recommended for new product designs.
- Notify existing customers who have been using the MTSMC-G2-xx and have them begin their qualification testing on one of the recommended replacement models. Work with your MultiTech sales representative to ensure the correct model is ordered.

VII. Additional Information

If you have any questions or require additional information on this Product Near-End-of-Life Notification, please contact your MultiTech sales representative:

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