

Product Near-End-Of-Life Notification

MultiConnect® Cell 100 Series 2G Cellular Modems MultiConnect® rCell 100 Series 2G Cellular Routers



Replacement Models Available

Date: April 28, 2021

I. Summary

MultiTech announces an immediate change in status from **Active** to **Near-End-of-Life (NEOL)** for the following MultiConnect® Cell 100 Series and MultiConnect® rCell 100 Series:

- 2G Cellular Modems (MTC-G3 models)
- 2G Cellular Routers (MTR-G3 models)

Recommended replacement products are available.

II. Key Dates

Near-End-of-Life (NEOL): April 28, 2021

Last Time Buy: July 28, 2021 (or while supplies last)

Last Ship Date/End-of-Life (EOL): October 28, 2021

Note: Limited stock remaining, orders will be accepted on a first come, first serve basis.

Last Time Buy Information:

By July 28, 2021, submit confirmed order quantities for guaranteed availability with a Non-Cancellable, Non-Returnable (NCNR) order.

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.

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III. Part Numbers Impacted

MultiConnect® Cell 100 Series Cellular Modems, 2G Models

NEOL Ordering Part Number	UPC	Recommended Replacements	UPC
MTC-G3-B06	789407358029	MTC-LEU4-B01-EU-GB	789407369339
MTC-G3-B06-EU-GB	789407358333	MTC-LEU4-B01-EU-GB	789407369339
MTC-G3-B08-KIT	789407358012	MTC-LEU4-B03-KIT	789407369346

Note: The MTC-LEU4 is a 4G LTE Cat 4 modem with 3G and 2G fallback.

MultiConnect® rCell 100 Series Cellular Routers, 2G Models

NEOL Ordering Part Number	UPC	Recommended Replacements	UPC
MTR-G3-B16	789407356162	MTR-MNG2-B07	789407371301
MTR-G3-B16-EU-GB	789407356872	MTR-MNG2-B07-WW	789407370588

Note: The MTR-MNG2 is a 4G LTE Cat M1 router with 2G fallback.

Product specifications are subject to change without notice.

MTC and MTR models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

IV. Product Description

The MultiConnect® Cell 100 Series cellular modem is a compact communications platform that provides cellular capabilities for fixed and mobile applications. It is intended for use in settings demanding reliable performance under rugged conditions, low power and long range such as remotely monitoring solar micro-inverters, power generators, tanks, pipelines, meters, pumps and valves in any energy, utility or industrial application.

The MultiConnect® rCell 100 series of industrial cellular routers, optimized for secure M2M (machine-to-machine)/Internet of Things (IoT) applications, offer an Ethernet or serial network interface platform ready to deploy. The intuitive user interface and cloud device management allows for quick configuration and over-the-air upgrades. Enhanced with features such as WAN Failover, secure software updates, advanced firewall and routing configuration, and Certificate Management, the MultiConnect rCell 100 series creates an ideal environment for secure and redundant communications critical to the reliability of remote monitoring systems in a variety of industries. The MultiConnect rCell 100 series of cellular routers offer a long, stable lifecycle, an important consideration for M2M/IoT solutions.

V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

VI. Suggested Action Plan

We recommend the following actions be taken:

- **Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining devices that you require.**
- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular modems and routers.
- Use the new recommended replacement ordering part numbers for all new design registrations.
- Notify existing customers of the change in status of the 2G cellular modems and routers, and work to migrate them the recommended replacement ordering part numbers.

VII. Additional Information

If you have any questions or require additional information on this Near-End-of-Life Notification, please contact your MultiTech sales representative.

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