

## Product Near-End-of-Life Notification

# SocketModem<sup>®</sup> Embedded Analog Modems MT2492SMI Models

## Replacement Models Available

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Date: October 9, 2014

### I. Summary

Due to the discontinuation of critical components, SocketModem<sup>®</sup> embedded analog models listed in this announcement are changing status from **Active** to **Near-End-of-Life (NEOL)**. It is recommended that customers transition to the suggested replacement models at their earliest convenience.

For more detailed information or a list of device specifications, please refer to [www.multitech.com](http://www.multitech.com) or contact your MultiTech sales representative.

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### II. Part Numbers Impacted

NEOL Ordering Part #	UPC	New Ordering Part #	UPC
MT2492SMI-22	789407342851	MT5692SMI-34.R1	789407351952
MT2492SMI-22-SP	789407342868	MT5692SMI-34.R1-SP	789407351969
MT2492SMI-L-22	789407342912	MT5692SMI-L-34.R1	789407351976
MT2492SMI-L-22-SP	789407342929	MT5692SMI-L-34.R1-SP	789407351983
MT2492SMI-34	789407342837	MT5692SMI-34.R1	789407351952
MT2492SMI-34-SP	789407342844	MT5692SMI-34.R1-SP	789407351969
MT2492SMI-L-34	789407342899	MT5692SMI-L-34.R1	789407351976
MT2492SMI-L-34-SP	789407342905	MT5692SMI-L-34.R1-SP	789407351983
MT2492SMI-92	789407342813	MT5692SMI-92.R1	789407352058
MT2492SMI-92-SP	789407342820	MT5692SMI-92.R1-SP	789407352065
MT2492SMI-L-92	789407342875	MT5692SMI-L-92.R1	789407352072
MT2492SMI-L-92-SP	789407342882	MT5692SMI-L-92.R1-SP	789407352089

### III. Key Dates

**Availability of New Ordering Part Numbers:** Available now

**NEOL Date of Old Ordering Part Numbers:** October 9, 2014

**Last Time Buy Date:** March 31, 2015 or while supplies last

**End-of-Life (EOL)/Last Time Ship Date:** September 30, 2015

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.

### IV. Stock Rotation

Stock rotation claims will be allowed for sixty (60) days after the product EOL/Last Time Ship date.

### V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post EOL date.

### VI. Suggested Action Plan:

To help facilitate the transition to the MT5692SMI models, we recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of embedded analog modems.
- Note that the current MT2492SMI models are no longer recommended for new product designs.
- Notify existing customers who have been using the MT2492SMI models and have them begin their qualification testing on the new MT5692MI replacement models. Work with your MultiTech sales representative to ensure the correct model is ordered.

### VII. Additional Information

If you have any questions or require additional information on this Near-End-of-Life Notification, please contact your MultiTech sales representative:

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