

## Product Near-End-of-Life Notification

# MultiConnect® PCIe Mini Card Communications Modules and Modems – Bluetooth/Wi-Fi Models Only

Date: July 30, 2015

### I. Summary

Due to the discontinuation of critical components, select Bluetooth/Wi-Fi models of the MultiConnect® PCIe listed in this announcement are changing status from **Active** to **Near-End-of-Life (NEOL)**.

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or +(763) 785-3500, email us at [sales@multitech.com](mailto:sales@multitech.com) or refer to [www.multitech.com](http://www.multitech.com).

### II. Part Numbers Impacted

NEOL Ordering Part #	UPC	Recommended Replacement
MTPCIE-H5-V-BW-AERIS	789407358609	No replacement models available at this time
MTPCIE-H5-V-BW-AERIS-SP	789407358616	No replacement models available at this time
MTPCIE-H5-V-BW-EU	789407357299	No replacement models available at this time
MTPCIE-H5-V-BW-EU-SP	789407357305	No replacement models available at this time
MTPCIE-BW	789407355820	No replacement models available at this time
MTPCIE-BW-SP	789407355837	No replacement models available at this time

### III. Key Dates

**NEOL Date of Ordering Part Numbers:** July 30, 2015

**Last Time Buy Date:** September 14, 2015

**End-of-Life (EOL)/Last Time Ship Date:** March 14, 2016

#### Contents:

- [I. Summary](#)
- [II. Part Numbers Impacted](#)
- [III. Key Dates](#)
- [IV. Stock Rotation](#)
- [V. Warranty and Support](#)
- [VI. Suggested Action Plan](#)
- [VII. Additional Information](#)

#### **Last Time Buy Information**

- By September 14, 2015, submit confirmed order quantities for guaranteed availability with a Non Cancellable, Non Returnable (NCNR) order of MTPCIE-H5-V-BW-xx and/or MTPCIE-BW products through March 14, 2016.
- MultiTech will be purchasing additional critical components for stocking inventory. These will be available on a first come, first serve basis with a confirmed purchase order that is received by September 14, 2015.

*Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.*

#### **IV. Stock Rotation**

Stock rotation claims will be allowed for sixty (60) days after the product EOL/Last Time Ship date.

#### **V. Warranty and Support**

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post EOL date.

#### **VI. Suggested Action Plan:**

To help facilitate the transition, we recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of mini card modems.
- Note that the current Bluetooth/Wi-Fi MultiConnect PCIe (MTPCIE-H5-V-BW-xx and MTPCIE-BW) models are no longer recommended for new product designs.
- Notify existing customers who have been using these models to determine if they will require any additional devices prior to the last time buy date.

#### **VII. Additional Information**

If you have any questions or require additional information on this Product Near-End-of-Life Notification, please contact your MultiTech sales representative:

##### **World Headquarters – U.S.**

+(763) 785-3500 | [sales@multitech.com](mailto:sales@multitech.com)

##### **EMEA Headquarters – UK:**

+(44) 118 959 7774 | [sales@multitech.co.uk](mailto:sales@multitech.co.uk)